

**Appendix C to DIR Contract No. DIR-SDD-1791
Pricing Index**

Services Description	Customer Discount
Enterprise Manufacturer/Vendor Online Services	
Microsoft Office 365 Online Services – All package plans and Individual services, including Hosted Email. Up to 14,999 users	9.00%
Microsoft Office 365 Online Services – All package plans and Individual services, including Hosted Email. Up to 5,999 users	6.00%
Microsoft Office 365 Online Services – All package plans and Individual services, including Hosted Email. Up to 2,399 users	3.00%
Microsoft Office 365 Online Services – All package plans and Individual services, including Hosted Email. Up to 250 users	0.00%
Microsoft Hosted Exchange Services: Filtering, Archive, Encryption and Related Services	0.00%
Microsoft Dynamics CRM Online & Related Services	0.00%
Microsoft Windows Intune Online & Related Services	0.00%
Microsoft Windows Azure & SQL Online & Related Services	0.00%
Rackspace Hosted Email & Related Services	9.00%
AVOSYS Technical Services	
End User Support for Online Services up to 250 users	1.50%
On-Boarding Process for Online Services Packages	1.50%
Technical Labor Categories required for delivering integrated, customized Online, On-Premise and Hosted Private Cloud solutions: including Program and Project Managers; Helpdesk; Deployment; Training; Systems, Network, Security Administrators; Engineers; System Integrators; Messaging, Virtualization, SAN, Database, SharePoint, Intune, CRM, Subject Matter Experts; Web, SQL and .Net Developers.	1.50%

AVOSYS On-Demand Hosted “Private Cloud” Components

Microsoft Hosted Software for Customer Private Cloud – Monthly subscriptions provided by AVOSYS Service Provider License Agreement w/Microsoft (SPLA)	7.50%
Rackspace Dedicated Hosted Servers , Related components and Services	4.50%
Rackspace Hosted Data Storage and related redundant backup and replication services: Storage Area Network (SAN) and Network Attached Storage (NAS)	4.50%
Rackspace Virtual Cloud Hosting Servers and Related Svc	4.50%
Rackspace Managed Hosting Services and Related Svc	4.50%
SoftLayer Dedicated Hosted Servers , Related components and Services	4.50%
SoftLayer Hosted Data Storage and related redundant backup and replication services: Storage Area Network (SAN) and Network Attached Storage (NAS)	4.50%
SoftLayer Managed Hosting Services and Related Services	4.50%